

**JAIPURIA INSTITUTE OF MANAGEMENT, NOIDA**

**PGDM / PGDM (M) / PGDM (SM)**

**II TRIMESTER (Batch 2016-18)**

**MID TERM EXAMINATIONS**

Course Name	Organisation Behavior-II	Course Code	<b>201</b>
Max. Time	1 hour	Max. Marks	<b>20</b>

**INSTRUCTIONS: Be specific and precise in your answers. All questions carry five marks.**

Q 1. "Group decision making has inbuilt challenges in terms of Group Think, Group Shift and Social Loafing" Explain with suitable example.

Q2. "Every stage is important for a group's effectiveness". Taking this perspective in mind, explain the five stages of Group Development with the help of example.

Q3. Why are organizations going for wider span of control instead of narrow span of control? Justify with the help of an example.

Q 4. HPC organization started its first Coffee shop 5 years back in heart of Gurgaon city. Mr. Vishal Dixit started this venture with his team of 4 people who were directly reporting to him and their role & task was according to their field of specialization. At present the company has 2 coffee shop & 3 restaurants in Delhi & Delhi NCR region. In recent years the company has been facing issues of high attrition and negative client's feedback of restaurant specifically in Noida & East Delhi. At present HPC has 140 employees and many have mentioned coordination as a major issue in organization. You have been hired as consultant to advise redesign of work & organization structure. Suggest with reasons suitable type of organization structure to HPC and construct organizational chart.