

**JAIPURIA INSTITUTE OF MANAGEMENT, NOIDA**  
**PGDM (GEN/ M / SM)**  
**THIRD TRIMESTER (Batch 2017-19)**  
**Special Re-appear END TERM EXAMINATIONS, June - 2018**

<b>Course Name</b>	<b>Operations Management</b>	<b>Course Code</b>	<b>OP-301</b>
<b>Max. Time</b>	<b>2 Hour</b>	<b>Max. Marks</b>	<b>40 Marks</b>

**INSTRUCTIONS: Answer all questions.**

Q 1. Discuss the importance of location decisions in operations management. Explain the factors which affect location decision for a milk processing dairy plant. **(7 Marks)**

Q 2. The following table gives the map coordinates and the shipping loads for a set of cities that we wish to connect through a central hub. Based on the information provided in the table, find:

- Near which map coordinates should the hub be located?
- If the shipments from city A triple, how does this change the coordinates?

**(7 Marks)**

City	Map Coordinates (Xi, Yi)	Shipping Load
A	(5, 10)	5
B	(6,8)	10
C	(4,9)	15
D	(9,5)	5
E	(7,9)	15
F	(3,2)	10
G	(2,6)	5

Q 3. John has been asked to determine whether the \$22.5 cost of tickets for the community dinner theater will allow the group to achieve break-even and whether the 175 seating capacity is adequate. The cost for the entire 10 performances is \$10,000. Drinks and parking are extra charges and have their own price and variable costs, which are given in the following table. **(7 Marks)**

	Selling price (\$)	Variable cost (\$)
Tickets with dinner	22.5	10.50
Drinks	5.00	1.75
Parking	5.00	2.00

Q 4. The assembly line whose activities are A to H has an 8 minutes cycle time. Draw the precedence graph and find the minimum possible number of one-person workstations. Then arrange the work activities into workstations so as to balance the line. What is the efficiency and minimum number of workstations for this line balance? **(7 Marks)**

Task	Performance Time (Minutes)	Task must follow this task
A	5	-----
B	3	A
C	4	B
D	3	B
E	6	C
F	1	C
G	4	D,E,F
H	2	G

Q 5. Write short notes on

**(4 ×3 Marks)**

- a) 5S
- b) Capacity planning
- c) Selective inventory control techniques