

**JAIPURIA INSTITUTE OF MANAGEMENT, NOIDA**

**PGDM / PGDM (M) / PGDM (SM)**

**II TRIMESTER (Batch 2017-19)**

**MID TERM EXAMINATIONS**

Course Name	Organisation Behavior-II	Course Code	201
Max. Time	1 hour	Max. Marks	20

**INSTRUCTIONS: Be specific and precise in your answers.**

Q 1. Not all team norms are positive or constructive, if a team holds counterproductive norms, what should team members do? Give examples to support your answer. 4

Q 2. Why organization structures differs from organization to organization? Discuss Matrix organization structure with suitable example. 8

Q3. Elucidate and explain the various methods of resolving inter group conflict. What conflict resolution methods are most likely to be useful in dealing with inter group conflict? 8